Diebold Opteva Loading Procedures

CDS Network ('P' Machines).

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[Diebold Opteva series loading procedures for CDS processing. Instructions for $20 and $100 cassette configuration]

CDS Network ('P' Machines)
Replace Cash

CDS Network ('P' Machines).

1. Open ATM chest
2. Replace Cassettes
3. Close Chest
4. Swipe settlement card
5. Select **English**
6. Enter PIN "**0000**"
7. Press **Proceed**
8. Select **Print Totals**
9. Select **Yes**
10. Select **Adjust Cash**
11. Select **Yes**
12. Select **Replace Cash**
13. Select **D** ($20s)
14. Enter number of bills then press **Enter**
15. Select **Yes**
16. Select **Adjust Cash**
17. Select **Yes**
18. Select **Replace Cash**
19. Select **F** ($100s)
20. Enter number of bills then press **Enter**
21. Select **Yes**
22. Select **Print Totals**
23. Select **No**
24. Retrieve the receipt
25. Plug in USB drive or place CD in CD Drive
26. Pickup Keyboard and press **Esc**
27. Click **Log on** > **Maintenance mode** to log on then enter **222222**, then press Enter
28. Follow screen prompts
29. After dispense tests complete and ATM is back in service remove USB flash drive
30. Close top

CDS Network ('P' Machines).
Add Cash

1. Open ATM chest
2. Replace Cassettes
3. Close Chest
4. Swipe settlement card
5. Select "**English**"
6. Press Proceed
7. Select **Print Totals**
8. Select **Yes**
9. Select **Adjust Cash**
10. Select **Yes**
11. Select **Add Cash**
12. Select **D** ($20s)
13. Enter number of bills (total all cassettes type D) then press **Enter**
14. Select **Yes**
15. Select **Adjust Cash**
16. Select **Yes**
17. Select **Add Cash**
18. Select **F** ($100s)
19. Enter number of bills (total all cassettes type F) then press **Enter**
20. Select **Yes**
21. Select **Print Totals**
22. Select **No**
23. Retrieve the receipt
24. Pickup Keyboard and press **Esc**
25. Click **Log on** > **Maintenance mode** to log on then enter **000000**, then press Enter
26. Click **Supply > Dispense Test**
27. Click **OK** when tests pass
28. Click **Exit > Exit maintenance**
29. Follow screen prompts
30. After dispense tests complete and ATM is back in service replace keyboard in holder and Close top

CDS Network ('P' Machines).
Fault Servicing

1. Pickup Keyboard and press **Esc**
2. Click <u>**Log on**</u> > <u>**Maintenance mode**</u> to log on then enter **000000**, then press Enter
3. Insert CD into CD drive
4. Click **Status <u>L</u>ist > View Status List**
5. The Status List will show you what errors have been occurring
6. Correct the error
7. Click <u>**Supply**</u> > <u>**Dispense Test**</u>
8. Click **OK** when tests pass
9. Click <u>**Exit**</u> > <u>**Exit maintenance**</u>
10. Follow screen prompts
11. After dispense tests complete and ATM is back in service replace keyboard in holder and Close top

RBS World Pay (LK ATM's)

RBS Network ('LK' Machines)

1. Open ATM chest
2. Replace Cassettes
3. Close Chest
4. Swipe settlement card
5. Select **English**
6. Press **Proceed**
7. Select **Admin Function**
8. Select **Inquire Cash**
9. Swipe settlement card
10. Select **English**
11. Press **Proceed**
12. Select **Admin Function**
13. Select **Host Totals**
14. Swipe settlement card
15. Select **English**
16. Press **Proceed**
17. Select **Admin Function**
18. Select **Reset Totals**
19. Swipe settlement card
20. Select **English**
21. Press **Proceed**
22. Select **Admin Function**
23. Select **Replace Cash**
24. Enter total amount of cash in all cassettes then press **Enter**
25. Swipe settlement card
26. Select **English**
27. Press **Proceed**
28. Select **Admin Function**
29. Select **Inquire Cash**
30. Plug in USB drive or place CD in CD Drive
31. Pickup Keyboard and press **Esc**
32. Click **Log on** > **Maintenance mode** to log on then enter **222222**, then press Enter
33. Follow screen prompts
34. After dispense tests complete and ATM is back in service remove USB flash drive
35. Close top